

RESIDENTIAL AGED CARE · RETIREMENT VILLAGES · SUPPORTED ACCOMMODATION

Aged Care Capability Statement.

On site optometry for residential aged care homes and retirement villages across South East Queensland. **No cost to the facility.**

ISSUED

18 August 2026

VERSION

1.0

ABN

98 693 518 615

THE PRACTICE

Sight on Site Optometry & Eyewear is a mobile optometry practice serving South East Queensland. Residents are examined on site, in a purpose built clinic vehicle parked at the facility or in a room the facility provides. The instruments are permanently installed and calibrated rather than carried in and set up, so a resident who can walk out to the vehicle receives the same assessment they would receive in a shopfront practice. Residents who cannot be moved are examined at the bedside.

\$0

To the facility. No facility fee, room hire, minimum or contract

1 hr

Per resident, covering the examination and choosing glasses

1 day

We reply within one business day with a confirmed date and arrival window

\$149

A complete pair of glasses, including single vision lenses

CLINICAL SCOPE, EVERY RESIDENT SEEN

Every resident receives a **comprehensive eye examination**. A screening identifies who might need referring. An examination produces a diagnosis, a prescription, a management plan, and a record that can be filed against the clinical record.

- **Vision and refraction.** Distance and near acuity, refraction, spectacle prescription, and existing glasses checked against the current prescription.
- **Glaucoma assessment.** Intraocular pressure, optic nerve assessment, and visual fields where the resident can perform the test.
- **Cataract assessment.** Lens clarity and progression, with referral to ophthalmology where surgery is likely to help.
- **Retinal assessment.** Retina and macula including retinal imaging, for macular degeneration, diabetic retinopathy and other retinal change.
- **Diabetic eye review.** Retinal review for residents with diabetes, with imaging kept on file so change can be compared visit to visit.
- **Ocular surface.** Dry eye, lid disease and irritation, common in residents on multiple medications and often reported as watery eyes.

HOW A FACILITY VISIT RUNS

01

Consent and the list

The facility confirms which residents are to be seen and who the person responsible is for each. Consent is recorded per resident. Nobody is examined on a general facility approval.

02

Arrival

We arrive inside the agreed window and set up without needing staff time. Mobile residents first, then the rooms. We work around meal times, medication rounds and activities.

03

Examination

A full hour per resident, covering the examination and, where glasses are needed, choosing and measuring them. Nothing is dispensed without agreement.

04

Reports and fitting

Written reports follow the visit. Glasses are delivered and fitted on a return visit, adjusted on the spot, and the fitting is recorded.

Residents living with dementia are examined using objective testing that does not depend on reliable verbal responses, in shorter blocks, with familiar staff nearby. **Any limit on what could be assessed is written into the report.**

BILLING

- **No cost to the facility.** No facility fee, no room hire, no minimum number of residents and no contract.
- **Bulk billed to Medicare** for residents with a valid Medicare card. The practice handles the claiming.
- **Frequency.** A comprehensive examination is bulk billed once every 12 months for residents aged 65 and over, and once every 3 years under 65.
- **More often where indicated.** Residents with diabetes or a diagnosed eye condition can be reviewed more frequently where it is clinically indicated.
- **DVA and MASS.** Registration is in progress. Tell us at enquiry if you have veteran or concession card residents so it can be prioritised.
- **Residents pay only for glasses,** and only if they choose to buy them. No resident has to buy glasses to have their eyes examined.

REPORTING AND RECORDS

Every resident seen	A written report covering what was assessed, what was found, the prescription if one was issued, what could not be assessed and why , and what happens next.
Who receives it	The care team, the resident's GP, and the person responsible or enduring power of attorney where consent covers it.
Referrals	Written on the day, direct to ophthalmology or the GP, rather than posted afterwards.
Records	Clinical records are held in Halaxy on secure cloud infrastructure hosted in Australia. Retention follows the Queensland requirement of 7 years from last contact, and until age 25 for a minor.
Privacy	The practice is bound by the Australian Privacy Principles and the Notifiable Data Breaches scheme as a health service provider. A written Data Breach Response Plan is in place.

EYEWEAR AVAILABLE TO RESIDENTS

The full eyewear range travels with the clinic vehicle. Around 100 frame styles. A complete pair is **\$149** including single vision lenses, **\$199** for two pairs and **\$229** for three. Prices are published on the website. Lens upgrades are priced before the resident decides. A **12 month frame warranty** and a **30 day prescription warranty** apply. Repairs and adjustments are handled on site at the next visit.

Nothing is dispensed without the resident or their nominated representative agreeing to it. Spectacles are labelled for the resident.

COMPLIANCE AND CLEARANCES

ITEM	STATUS
AHPRA registration	Optometrist, general registration with scheduled medicines endorsement. Registration number TO CONFIRM
Medicare provider number	Held. Services bulk billed directly to Medicare.
Professional indemnity insurance	Certificate of currency provided to the facility before the first visit. Insurer and policy number TO CONFIRM
National police certificate	TO CONFIRM Provided to the facility before the first visit.
Aged care worker screening	TO CONFIRM Required for workers with more than incidental contact with residents.
Working with children, blue card	TO CONFIRM Held for the schools program.
Immunisation and infection control	TO CONFIRM Records supplied on request. We follow the facility's infection control requirements on the day.
Continuing professional development	Completed annually as required for AHPRA registration.
Privacy documentation	Privacy policy, collection notice and Data Breach Response Plan available to your compliance team.

Documentation is sent to the facility's compliance contact before the first visit.

WHAT WE NEED FROM THE FACILITY

CONTACT

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FACILITY CONTACT, NAME AND DATE